

CANCELLATION FORM

This form is to be completed and returned only if you wish to cancel your Order.

For the attention of
Equiluxe ltd
Unit 6C Manor Business Park
Grants Hill Way
Daventry
NN113UB
gemma@equiluxe.co.uk



I/we hereby give notification of my/our cancellation of the purchase contract for the good(s) listed below.

Order date*:

Received on (if applicable):

Client Name*:

Client Address*:

Postal code*:

City*:

Telephone*:

Email:

*obligatory information

If you are only returning part of an order, please indicate clearly the items concerned.

ORDER NUMBER	ITEM	SIZE	COLOUR	PRICE	CANCELLATION CODE **

** Reason for this cancellation request (To help us improve our services, we invite you to tell us your reason for cancelling your order by selecting a code number from the list below)

1. Wrong size
2. Doesn't suit my horse
3. Item arrived too late
4. Poor quality
5. Received wrong item
6. Package damaged upon arrival
7. Other

INSTRUCTIONS FOR RETURNING ITEMS

- 1) All the obligatory information must be provided
- 2) Print and include this form with the items to be returned (listed above)
- 3) If you do not wish to be reimbursed by bank transfer to the account that was used for the original payment, please include details for the bank account that you wish to be used for the reimbursement.
- 4) Please carefully and securely wrap all items and send the Goods to the following address:
Equiluxe ltd- Unit 6C – Manor Business Park- Grants Hill Way- Daventry- NN113UB- Northants
- 5) Please keep the parcel receipt as proof of postage until your returned Order has been accepted and reimbursed.